

System Requirements

This section lists the system requirements to support Merchant Web Client. System requirements include client hardware and supported operating system and scanner compatibilities.

Before using Merchant Web Client, you must acquire valid login credentials (user name and password) from the financial organization.

Hardware Configuration

The following is the recommended hardware configuration:

- ◆ Pentium 4 2.0 GHz processor or Core 2 Duo 1.86 GHz processor
- ◆ 512 MB RAM
- ◆ 40 GB hard drive
- ◆ Network card
- ◆ Broadband Internet access
- ◆ USB 2.0 port or SCSI adapter, depending on specific scanner requirements
- ◆ Screen resolution 800 x 600 (1024 x 768 recommended)
- ◆ A check scanner connected to your computer

For optimal performance, especially with scanner drivers faster than 30 dpm, additional RAM is recommended. Computers with dual-core processors can also improve performance.

Supported Scanners and Operating Systems

The table below lists supported scanners and operating system compatibilities, accurate as of the publication date of this document. Web Client supports Internet Explorer 7, 8, and 9. See the table below for a list of supported Scanners and Operating Systems.

Panini iDeal and TWAIN flatbed scanners require the SendPoint Service Delivery team to create a virtual bank of first deposit (BOFD) endorsement. Also, for flatbed scanners, merchants must download and install the appropriate scanner driver from the vendor prior to installing the Twain interface provided by FIS.

Be aware of the following limitations when using flatbed scanners with Web Client:

- ◆ Items can only be scanned one at a time, and the front and back sides of an item must be scanned individually.
- ◆ Prior to configuring the Twain interface, merchants must download and install the appropriate scanner driver from the vendor. FIS only provides the Twain interface, which is installed after the scanner driver.
- ◆ Business checks may appear slightly distorted and may need to be cropped for it to process properly.

Scanner	Windows XP, Service Pack 3 (32bit)	Windows Vista, Service Pack 1 (32bit)	Windows Vista, Service Pack 1 (64bit)	Windows 7 (32 bit)	Windows 7 (64bit)
Burroughs					
MyVisionX	x	x	x	x	x
Canon					
CR-25	x	x		x	x
CR-50	x	x	x	x	x
CR-55	x	x		x	x
CR-80	x	x	x	x	x
CTS					
LS100	x	x	x	x	
Digital Check					
TS 215	x	x	x	x	x
TS 220	x	x	x	x	x
TS 230	x	x	x	x	x
TS 240	x	x	x	x	x
TS 4120	x	v	x	x	v
CheXpress CX30	x	x	x	v	x
Epson					
TM-S1000	x	x	x	x	x
MagTek					

Scanner	Windows XP, Service Pack 3 (32bit)	Windows Vista, Service Pack 1 (32bit)	Windows Vista, Service Pack 1 (64bit)	Windows 7 (32 bit)	Windows 7 (64bit)
Excella	x	x	x	x	
Excella STX	x	x	x	x	
Panini					
iDeal		x	x	x	x
MVisionX	x	x	x	x	x
VisionX	x	x	x	x	x
RDM					
ec7000i	x	x	x	x	x
TWAIN					
	x	x	x	x	x


NOTE

Panini iDeal scanners require the SendPoint Service Delivery team to create a virtual bank of first deposit (BOFD) endorsement.